

7 September  
2016

Cumberland Lodge  
Windsor Great Park  
UK



Course Director:  
Dr Terry Martin

# Aeromedical Crew Resource Management

# Aeromedical Crew Resource Management® (AmCRM)



Clinical Care in the Air

## Improving Safety & Efficiency by Better Teamwork and Understanding of Human Factors

**AmCRM** is a unique Human Factors course that teaches the participants about the frailty of the human brain, and the origin and evolution of errors and mishaps in aeromedical practice. On this basis, participants are taught how to improve their communication, decision making, teamwork and leadership by simple practical exercises and high fidelity simulation in aeromedical, air ambulance, prehospital and repatriation scenarios. This heightened awareness facilitates behaviour change which is known to enhance patient safety and operational efficiency.

**AmCRM** tailors its scenarios to the professional aeromedical duties of the individual participants on each course so that they learn the relevance of good teamwork and leadership in their own personal working environment by using meaningful and realistic bespoke scenarios of air ambulance, aeromedical, prehospital and repatriation activities.

The venue is Cumberland Lodge, a unique and fabulous setting. The Lodge is one of the Royal houses of Windsor Great Park, recently made famous in the film of the abdication of King Edward VIII ('Kings Speech'). Cumberland Lodge is adjacent to the home of the Queen at Windsor Castle, near to London's Heathrow Airport.

### Programmed activities:

You will learn how to

- Demonstrate knowledge of human and system factors
- Improve your leadership and team-working skills
- Use situational awareness and communication effectively
- Understand the frailties of human perception
- Employ strategies to reduce human error and manage crisis events
- Manage aeromedical emergencies using **AmCRM** strategies



Contact Rita Mody, Course Co-ordinator, for dates and further details

Fee includes a sumptuous lunch, plus morning and afternoon refreshments and a tour of the Royal Lodge.

Course Fee

£100.00

plus 20% VAT = £120.00



### CCAT Aeromedical Training™

Rita Mody  
Course Co-ordinator  
Aeromedical Training Ltd  
Fairways, The Beeches  
Oxford Road  
Sutton Scotney  
UK, SO21 3JG

E-mail: [CCAT.rita@gmail.com](mailto:CCAT.rita@gmail.com)  
or [info@ccat-training.ndo.co.uk](mailto:info@ccat-training.ndo.co.uk)  
Website: [www.ccat-training.org.uk](http://www.ccat-training.org.uk)  
Telephone: +44 (0)1962 761 258

